

Certification of Attendance

This certificate is presented to

April Schur

**For attending the Safe Professional Practice: Engagement in
Medical Error Recovery**

Facilitated by Darlene M. Burke
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Medical error recovery involves the identification, interruption, and correction of medical errors and is an important process for reducing patient harm in health care settings. The desired outcome of this educational intervention was to enhance student understanding of the vital role that nurses play in medical error recovery. Lecture/discussion, case study analysis, role play, and a "fact or fiction" exercise were the teaching/learning methods used to meet the following session objectives:

- Describe the role of nurses in medical error recovery.
- Cite three strategies used by nurses to identify medical errors.
- Cite three strategies used by nurses to interrupt medical errors.
- Verbalize the rationale for reporting near-miss events.
- Differentiate between the terms just culture and punitive culture.
- Describe the role of patients and their family members in preventing medical errors.
- List three system defenses designed to prevent technical, human, and organizational failures from resulting in an adverse patient outcome.